



41698.1112

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) N. J. Elsey et al.

Case 41698.1112

Serial No. 10/766,498 Examiner A. Hoosain

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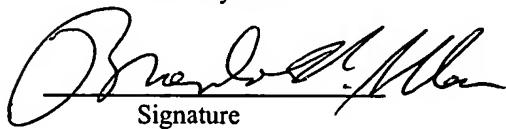
Title Technique for Effectively Providing Concierge-like Services in a Directory Assistance System

SECOND AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 4, 2006.

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Signature

May 4, 2006
Date of Signature

**COMMISSIONER FOR PATENTS
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Sir:

In response to the Office Action dated November 4, 2005, the Applicants hereby amend the application as follows: